



# Sky Ranch Scholarship FAQs

## What programs are eligible for scholarships?

Van Overnight Camp, Quest Colorado, Sigma Junior, Sigma Senior, Horn Creek Family Camp, and Launch Camp

## What happens after I apply for a scholarship?

Your application is reviewed by our Scholarship Department. Please allow three weeks for processing. Once processed, you will receive an email from **Scholarships@SkyRanch.org** with further direction. This email is time sensitive and requires action. Add our email address to your contacts to ensure you receive our correspondence.

## What are the next steps after my scholarship is approved?

You will receive an email with the amount awarded, payment details, and further instructions to register.

## What are the terms of the payment drafts?

All scholarship registrations must be on a payment plan. After the initial deposit is processed, the remaining balance owed will be set up on a monthly draft. This draft will occur once a month to the card on file. Please reconcile your Sky Ranch Online Account with your personal financial statements after each scheduled draft occurs. **Cancelling your payment draft or a declined payment will result in forfeiting your scholarship.**

## When is my final payment due?

All camps are due in full on April 15th unless your family is on a custom payment plan.





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## **What session will my camper attend?**

Sessions 01, 06, 09, 10, and 11 are available for Van. You will register your camper based on availability. Scholarship funds cannot be held for waitlisted campers.

## **Are we able to transfer?**

Transfer to Sessions 01, 06, 09, 10, or 11 for Van Overnight Camp are allowed depending on availability.

## **What if my desired session has a waitlist?**

Scholarships cannot be applied to waitlist registrations. You must choose an open session when accepting the scholarship.

## **What if my camper is already registered?**

If your camper is already registered, you may be asked to transfer your camper to a scholarship eligible session depending upon availability, or you may be denied a scholarship.

## **Can I use scholarship funds for Ranch Bank or other charges?**

Scholarship funds can only be used for camp tuition and cannot be applied to any other charges.

## **Can I transfer my child's scholarship to another family?**

Scholarships are designated only to the recipient and cannot be transferred.





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## Can I combine my scholarship with a discount?

Scholarships cannot be combined with other offers or discounts.

## What is the scholarship cancellation policy?

Summer Camp cancellation requests received by April 15th, will be refunded all payments except the non-refundable deposit of \$200. **After April 15th, no refunds will be given.** All donations are non-refundable.

Family Camp cancellation requests received by February 15th, will be refunded all payments except a 10% cancellation fee of the total cost of tuition for the camp experience. Cancellation requests received between February 15th and April 15th, will be refunded all payments except a 20% cancellation fee of the total cost of tuition for the camp experience. **After April 15th, no refunds are given.** All donations are non-refundable.

Cancellation requests must be submitted by email to **GuestServices@SkyRanch.org**.

## Who do I contact if I have questions about my scholarship or application?

Please email **Scholarships@SkyRanch.org** for help with the process, your application, or transferring your registration.

## Who do I contact if I need help with my online account?

Please contact Guest Services at **GuestServices@SkyRanch.org** or by dialing 800.962.2267 for help with your online account.

