



SKY RANCH **WORK CREW MANAGER**



WHAT YOU'LL GET TO DO

The Work Crew Manager reports to the Summer Camp Team and gets to provide direction, communication, and spiritual encouragement for summer support staff. You'll play a vital role in involving the staff in night events and spiritual development available to them throughout the summer. This position is critical to the ministry of Sky Ranch and contributes directly to our mission of leading youth and families to know and follow Christ.

A DAY IN THE LIFE

(The legal term is "essential functions." That just doesn't sound as fun!)

Every day, you'll communicate well with support staff, providing them with a fun and positive work experience, and encouraging a greater understanding of and a deeper commitment to God. No two days will ever be the same at camp, and there's no way we could possibly list everything you'll experience as Work Crew Manager! Here's just a glimpse of the most important responsibilities you'll have:

Daily Operations – You'll ensure a positive environment that is conducive to providing excellence in service. Here's what that looks like:

- Providing daily encouragement and energy to the team
- Providing assistance in various areas around camp, when needed, including guest registration, retail, and health center

Spiritual Encouragement – You'll be responsible for maintaining a program and environment that nurtures spiritual growth for campers and staff alike. Good examples of this are:

- Prioritizing your personal relationship with God by praying often, living by faith, and spending meaningful time in the Word of God.
- Leading by example through words and actions, pursuing excellence and godliness in all things.
- Providing regular support and spiritual encouragement to support staff.
- Looking for opportunities to honor God and introduce campers to Jesus Christ as Savior and Lord.

Customer Service – You'll ensure that our campers and camper parents experience the "WOW" factor and are served in a way that reflects our desire to serve them as well as our appreciation of them, and meets or even exceeds their needs and expectations.

- Treating ALL our guests, both campers and their family members, with gentleness,

- kindness, fairness, respect, and eagerly seeking to meet their needs.
- Bringing to the attention of the Camp Director ANY situation where we fail to serve or please a guest.

Other important responsibilities are to maintain compliance with all employee policies and procedures established for Sky Ranch, maintain compliance with all state and federal laws and regulatory requirements, and perform other tasks requested of you with a fantastic, spirit-to-serve attitude.

WHAT YOU'LL NEED

EVERYONE who works at Sky Ranch needs to have a current MinistrySafe / Child Advocacy Certification. Don't worry, we'll provide that for you if you don't have it already!

You'll also need CPR, First Aid, and AED Certification. We'll provide this for you, too!

You'll also need to exhibit the following character traits, knowledge, and skills. You'll have to show up with these - we can't get them for you! If you can check these boxes, you're good to go:

- Committed follower of Jesus Christ, and willing to sign the Sky Ranch Doctrinal Statement
- Committed to providing excellent customer care and willing to contribute to the mission of leading youth and families to know and follow Christ
- Ability and desire to keep kids safe, as well as care for them physically, emotionally, and spiritually
- Ability to abide by rules and regulations
- Willingness to abide by the Sky Ranch cell phone policy.
- Excellent communication skills (verbally interacts with campers, parents and staff, and writes evaluations and letters to campers)
- Respect for authority
- Flexibility and adaptability when things change or go in a way that is not expected
- Strong moral compass, rooted in Biblical principles
- Ability to interact well with kids, peers, and parents/adult family members
- Ability to participate in all camp activities
- Knowledge of and ability to abide by workplace safety procedures
- Excellent hygiene and willingness to comply with the dress code
- Works well under pressure
- Ability to provide spiritual leadership through Bible study and mentoring/equipping staff
- Ability to firmly and respectfully discipline staff when an activity is not being run properly
- Creative
- Humble
- Responsible and FUN!

MORE LEGAL STUFF

FLSA Status: Exempt

Department: Summer Camp

Reports to: Summer Camp Manager

Physical Demands:

- 100% - Stands and walks long distances across camp during entire shift
- 90% - Verbally communicates with campers, staff and parents
- 75% - Reaches, bends and stoops to retrieve items or participate in camp activities
- 75% - Participates in all camp activities.
- 20% - Carries 50 lbs.
- 20% - Climbs ladders during activities and to reach top floor lodging
- Hazards may include, but are not limited to, slipping, tripping, environmental, and risks associated with working around and with equine activities.
- Frequent washing of hands.

EVEN MORE LEGAL STUFF!

(Limitations and Disclaimer)

The above job description is meant to describe the general nature and level of work being performed; it is not intended to be construed as an exhaustive list of all responsibilities, duties and skills required for the position.

All job requirements are subject to possible modification to reasonably accommodate individuals with disabilities. Some requirements may exclude individuals who pose a direct threat or significant risk to the health and safety of themselves or other employees.

This job description in no way states or implies that these are the only duties to be performed by the employee occupying this position. Employees will be required to follow any other job-related instructions and to perform other job-related duties requested by their supervisor in compliance with Federal and State Laws.

Requirements are representative of minimum levels of knowledge, skills and/or abilities. To perform this job successfully, the employee must possess the abilities or aptitudes to perform each duty proficiently.

Continued employment remains on an "at-will" basis.