# Sky Ranch Scholarship FAQs

#### What programs are eligible for scholarships?

o Van Overnight Camp, Quest Colorado, Sigma Junior, Sigma Senior, Horn Creek Family Camp, and Day Camp

# What happens after I apply for a scholarship?

Your application will be reviewed by our Scholarship Department. Please allow 3 weeks for processing. Once processed, you will receive an email from <u>Scholarships@SkyRanch.org</u> with further direction. This email is time sensitive and requires action. Add our email address to your contacts to ensure you receive our correspondence.

# What are the next steps after my scholarship is approved?

• You will receive an email with the amount awarded, payment details, and a link to register for Summer 2024. By registering and using the designated code you are accepting the scholarship.

#### What are the terms of the payment drafts?

All scholarship registrations must be on a payment plan. After the initial deposit is processed, the remaining balance owed will be set up on a monthly draft. This draft will occur once a month, to the card on file and end April 15<sup>th</sup>, 2024. Please reconcile your Sky Ranch Online Account with your personal financial statements after each scheduled draft occurs. **Cancelling your payment draft or a declined payment will result in forfeiting your scholarship.** 

## When is my final payment due?

• Your final payment will draft on our pay in full date, April 15<sup>th</sup>, 2024.

## What session will my camper attend?

• Sessions 01, 06, 09, 10, and 11 are available for Van. You will register your camper based on availability. Scholarship funds cannot be held for waitlisted campers.

## If this session does not work for our family, are we able to transfer?

• You can transfer to Sessions 01, 06, 09, 10, or 11 for Van Overnight Camp depending on availability.

## What if my desired session has a wait list?

• You must choose an open session when accepting the scholarship. Scholarships cannot be applied to waitlist registrations.

## What if my camper is already registered?

Scholarships are available for sessions 01, 06, 09, 10, and 11 for Van overnight camp. If your camper is already registered, you
may be asked to transfer your camper to scholarship eligible session depending upon availability.

## Can I use scholarship funds for Ranch Bank or other charges?

 $\circ$   $\;$  Scholarship funds can only be used for camp tuition and cannot be applied to any other charges.

#### Can I transfer my child's scholarship to another family?

• Scholarships are designated only to the recipient and cannot be transferred.

# Can I combine my scholarship with a discount?

o Scholarships cannot be combined with other offers or discounts.

#### What is the scholarship cancellation policy?

- Summer Camp cancellation requests received by April 15, 2024, will be refunded all payments except the non-refundable/non-transferable deposit. The deposit for Van Summer Camp and Colorado Leadership Camp is \$200. After April 15, 2024, no refunds will be given.
- Family Camp cancellation requests received by February 15, 2024, will be refunded all payments except a 5% cancellation fee of the total cost of tuition for the camp experience and any donations. Cancellation requests received between February 15 and April 15, 2024, will be refunded all payments except a 10% cancellation fee of the total cost of tuition for the camp experience and any donations. After April 15, 2024, no refunds are given.

# Last year I had to register for a scholarship event, am I missing a step?

• No! We changed the scholarship acceptance process and how to register using it! Instructions will be included in your scholarships award email, if offered.

#### Who do I contact if I have questions about my scholarship?

• Please email <u>Scholarships@SkyRanch.org</u> for help with the process, your application, or transferring your registration.

# Who do I contact if I need to change my payment plan?

 Please contact our Guest Services team for all payment plan and account assistance at <u>GuestServices@SkyRanch.org</u> or 800.962.2267.