



SKY RANCH School Programs FAQ



How do I project the number of students for our trip?

We recommend using the current number of enrolled students that are eligible to attend. You should be able to determine a minimum based on attrition and a maximum based on projected growth. We typically see 95% of eligible students attend.

Who is included in the minimum and maximum number of participants on the agreement?

Both students and adults are included in the count.

Is the school financially responsible for the minimum number of participants?

Yes, payment is required for the minimum number of participants, which includes students and adults, even if the participant does not attend the event.

What if I under project my numbers?

It is imperative that you provide us with the maximum number of students that may attend when drafting your agreement. This number needs to be as accurate as possible, as Sky Ranch secures space for your school based on the maximum number you provide. If at all possible, we will add to your numbers as you determine additional need, but we cannot guarantee that we will have space to increase.

What if I do not return the signed agreement and/or deposit within 14 days?

Once the agreement expires, the process of looking for mutually agreeable dates will begin again. There is the potential for losing your desired dates by not submitting the agreement and deposit before the deadline.

Sky Ranch School Programs FAQ



Can I make changes to the agreement?

After the agreement is signed, there cannot be any changes.

When do I begin planning (classes, activities, cabins, etc.) for my trip?

Once your school has submitted the signed agreement and 20% deposit, the Sales Manager will pass your account to an Event Coordinator. The Event Coordinator will assist you in selecting classes, additional activities, and creating a schedule. They will assist with cabin assignments, arranging for dietary needs, and filling out waivers for each participant. When details are finalized, the Coordinator will provide an updated invoice.

What happens if I must cancel last minute due to weather?

Any cancellation not specified in the Use Agreement and less than 30 days out, will result in the loss of your 50% deposit. We cannot guarantee that you will be able to reschedule your event for the same school year. Please reach out to your Sales Manager before canceling your scheduled event.

What happens if Sky Ranch cancels due to weather?

We will first try and place you in the next mutually available dates within the school year. If this date cannot be identified, Sky Ranch will either refund the deposit or roll forward to the following school year.

When do I pay my final balance?

Your final balance will be due before departing Sky Ranch facilities on the final day of your trip. As the group leader, you will have an opportunity to submit final payment and provide feedback about your trip during the closing day Teacher Meeting. If the balance is not paid at that time, there will be a 10% administrative service charge (compounded monthly) on the outstanding balance after 30 days.