



SAFETY INFORMATION

The same organizational objectives for 60 years

Thank you for giving us the opportunity to serve you. Since 1955, Sky Ranch staff members have been focused on creating and maintaining a safe and secure environment that promotes the safety of our guests.

We believe in the practice of Safety First. Everything starts here.

Standards of Excellence.

Sky Ranch exceeds the industry standards for safety protocols in many metrics. Our goal is to provide an outstanding experience for you and your group and our team is ready to assist you at every opportunity as we endeavor to exceed your expectations.

Sky Ranch employs a professional security company who dispatches a guard who patrols continuously between the hours of 11p.m. -7 a.m. when guests are on camp. This individual may be reached using the radio in your room at any time during the overnight hours. Please use channel one and request Overnight Security. Onsite, we have a group of dedicated staff members who live on the property and are prepared to assist with any emergency or request, from the smallest preference to a challenging opportunity.

We are pleased to maintain a close relationship with the local authorities, who routinely patrol the area near Sky Ranch, both outside of camp and near the cabins. These trusted officers are committed to serving the community and can be counted on for assistance if needed.

Upon arrival, we will provide your group leader with best practices for every member of your group. We recommend that everyone follow practices that are consistent with an appropriate response to interactions encountered during a visit to a place of public accommodation, (hotel, malls, parks, etc.) These recommendations include:

- Please lock your windows and door when you retire for the night. Lock your doors when your group leaves the cabin.
- The practice of the Buddy System is encouraged. Children should be supervised by an adult at all times.
- Lock your vehicle and conceal any items left inside.
- Please do not share the Sky Ranch gate code or cabin keys with others.
- Please report any suspicious behavior or individuals to a staff member as soon as possible by calling 903.352.0916.
- Do not leave expensive equipment outside of your cabin or in public areas such as pools, activity areas, etc. Please place these items inside the trunk of your car or your cabin and be sure to lock the cabin when you leave.
- In case of an immediate threat, please call 911 immediately and then notify Sky Ranch staff by using the radio available in your cabin or by calling the Sky Ranch On Call Emergency number at 903.352.0916

We encourage you to be mindful of your surroundings and to communicate any concerns with us as soon as possible. Our goal is to serve with excellence and we look forward to assisting you.

Full-Time Professional Team

Each full-time staff member undergoes a thorough interview process, a full set of background checks which includes a check against the national sex offender registry and references checks at time of hire.

Every staff member on camp is trained and expected to never be alone in a private setting with a camper from any group.

Full-time staff receives annual performance reviews overseen by a member of our Executive Team. Moreover, the entire Executive Team of Sky Ranch, including our CEO, participates in the continual monitoring and quality assurance checks of all camp ministries.

Sky Ranch practices daily monitoring of all activities through a system of checks and balances. Ministry Team Leaders, Activity Managers, the Health Care Administrator, the Senior Director of Operations, and a team of seasonal staff provide constant monitoring of all camp activities.

In compliance with Texas, Oklahoma, and Colorado State law, if any of our staff become aware of potential or actual camper abuse, we report any suspicions or information to the appropriate agency.

Professional Activity Training and Standards

Sky Ranch is an American Camp Association accredited camp. ACA is an independent organization that establishes and evaluates standards and best practices for the camping industry. Our camps are visited and reviewed by fellow camp professionals trained as ACA visitors and graded against a set of standards established by ACA. Sky Ranch exceeds many of the standards set by ACA.

Rigorous hand washing, daily hygiene procedures, and a full-time housekeeping team help us protect against the spread of illness.

When open for camper use, trained American Red Cross Lifeguards are posted at every water activity.

Staff who lead ropes activities are trained through Adventure Experiences Inc. (www.advexp.com)

Non-swimmers must wear a life jacket to participate in any water activity.

All campers must wear a life jacket at water front activities.

Medical Information

Sky Ranch is located close to a medical clinic and near Tyler, TX which provides a Level One trauma center that can handle all emergencies. In case of an emergency, guests should call 911. A telephone is available in the vestibule of the Legacy Center at all times.

All lifeguards are trained to use the Automated External Defibrillator. Sky Ranch has 3 AEDs on the Van property.

Outstanding Facilities

All ropes courses and ropes equipment are inspected annually by Adventure Experiences Inc. (www.advexp.com).

Water in all pools and Sky Lake is tested regularly to ensure the water content is in safe swimming condition. Continuous air inflatables and waterslides are inspected annually by third party inspectors and registered with the Texas Department of Insurance.

Cabins are all equipped with heat and A/C, fire alarms and extinguishers, and posted safety procedures in case of fire or natural disaster.

Our gates are electronically controlled and are monitored 24 hours a day by a sophisticated video monitoring system that records any interaction within the immediate vicinity. Door chimes are installed in every cabin to provide an audible alert whenever the door is opened.

Kid Friendly Food Service Standards

Sky Ranch's kitchens are regulated by the Texas Department of State Health Services in the same way public restaurants are regulated. While we are not peanut free, we have limited the amount of peanut products in our food.

Fruits and/or vegetables are integrated into the menus at Sky Ranch, and we also include a full salad bar with all lunch and dinner meals.

Menu alternatives can be provided in the case of severe allergies. Please contact Guest Services at 903.266.3300 for more information.

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Safety First. Fun for Life. Growth.

While our heart at Sky Ranch is to see your child grow personally, safety is a top priority at Sky Ranch. We invest significant resources into developing people, property and programs that focus on achieving our objective of managing a secure and welcoming environment. We know how much you treasure your child and we share deeply in your concern for their safety. We appreciate the trust you place in us when you send your child to Sky Ranch and look forward to exceeding your expectations.